



HEART OF GEORGIA COMMUNITY ACTION COUNCIL, INC.

ANNUAL REPORT

2018

A YEAR OF ACCOMPLISHMENTS

📞 478-374-4301

✉ 324 Pine Street Eastman, GA 31023

🌐 www.mcga.com



Message from the Executive Director



It is with great honor that I present the 2018 Annual Report. I would like to thank our board members for their service to the agency, commitment to our mission and the guidance and support they provide me and the staff, so we can better serve the families in our communities.

Our Community Services Block Grant Program continues to be a leader in the state. By developing a strong infrastructure to enable us to provide high quality services to low-income individuals and communities, we have successfully complied with the organizational standards to maintain a 100% score.

The systematic approach we began to evaluate our internal processes continues, as well as our effort to reduce costs and redirect funds back to the families, children and seniors that we serve. Again we are proud to report substantial savings in insurance costs and contracted services.

One of the savings we realized was in our health insurance policy. The premium reduction resulted in over a \$130,000 savings to the agency and staff, and a reduction of our deductible. This year we held our second annual Wellness event and our Second Annual Employee Health Fair. Our effort to focus on a healthier workplace by providing staff with resources, information and guidance has led to a decrease in health insurance claims and a reduction of our premiums.

Going forward we will continue to look for funding opportunities to expand our programs so we can better meet the needs of the individuals and families in our communities, while also maintaining a strong infrastructure to ensure the delivery of high quality services.

Thank You,

Robin Thomas

Our Mission:

To provide, in collaboration with public and private partners, social services that address the needs of disadvantaged individuals.

Our Vision:

All families and individuals who are economically disadvantaged will overcome the cause and effect of poverty.

2018

Programs



Community Services (CSBG)

Heart of Community Action Council offers a number of beneficiary services, including assistance with food, clothing, shelter, prescriptions, and utilities. These services are designed to reduce the impact of poverty and improve the quality of life for participating families. Services are offered in nine Georgia counties through local neighborhood service centers.



Transportation

Providing convenient transportation services has been the business of HOGCAC Rural Public Transportation for more than 25 years. We provide curb-to-curb transportation services in Bleckley, Dodge, Pulaski and Telfair Counties. Any resident who needs a ride from the rural areas of his or her county to the urbanized areas are eligible. Clients must be able to enter and/or exit their destination without assistance from the driver, though the driver will assist passengers in loading and unloading the van (excluding packages). All drivers have been trained in passenger assistance and emergency procedures to insure that your transportation is safe, comfortable, and secure.

Program Impact



Community Services

Program	Served
Community Services Block Grant	1,589
Indigent Patient/Prescription Assistance	35
Regulated Referrals (SCANA)	28
Energy Assistance	3,530
Emergency Food & Shelter	264
Supplemental Nutrition Assistance Program (SNAP)	10

Transportation Services

County	Served
Dodge	8489
Bleckley	5157
Pulaski	4701
Telfair	10,946

Financial Summary



Revenues *unaudited

Grants	\$1,769,401
Program Income	\$0
Interest	\$800
Other	\$9,476
Total Revenues:	\$1,779,677

Expenditures *unaudited

Human Services	\$416,104
Energy Resources	\$990,158
Emergency Assistance	\$83,900
Transportation Services	\$288,537
Administration	\$140
Total Expenditures:	\$1,778,870

Funding Analysis

Funding Source	Program	FYE *Unaudited
Georgia DHS	CSBG	\$417,347
	Energy Assistance	\$990,189
FEMA	Emergency Food & Shelter	\$80,677
Georgia DOT	Section 5311 Transit	\$299,343

Service Locations

Corporate Office:

324 Pine Street
Eastman, GA 31023

Phone: 478-374-4301
Fax: 478-374-7648

Community Service Centers:

Bleckley County
242 E. Dykes Street
Cochran, GA 31014
478-934-3835

Montgomery/Wheeler Counties
391 W. Morrison Street
Mt. Vernon, GA 31036
912-583-2163

Wilcox County
405 2nd Avenue
Rochelle, GA 31079
229-365-0077

Dodge County
324 Pine Street
Eastman, GA 31023
478-374-5936

Pulaski County
83 Lumpkin Street
Hawkinsville, GA 31036
478-783-1013

Laurens/Treutlen Counties
127 High Street
Dublin, GA 31021
478-275-0478

Transit Offices:

Bleckley County
324 Pine Street
Eastman, GA 31023
478-374-5936

Pulaski County
83 Lumpkin Street
Hawkinsville, GA 31036
478-783-1013

Dodge County
112 2nd Avenue
Eastman, GA 31023
478-374-2261

Telfair County
91 Telfair Street, Suite D
McRae, GA 31055
229-868-5966



Affiliations



*Heart of Georgia Community Action Council, Inc.
324 Pine Street
Eastman, GA 31023*

